

Tour Questionnaire.



Thank you for booking your tour with Adventures Abroad. Your opinion is important to us. We try to maintain a consistently high standard on our tours.

Your feedback will help us maintain and improve our product.



YOUR NAME
TOUR CODE
DEPARTURE DATE
TOUR LEADER

GENERAL INFORMATION

1 WHAT PROMPTED YOU TO JOIN THIS ADVENTURES ABROAD TOUR?

2 HOW WOULD YOU RATE THIS TOUR OVERALL?

	Excellent	Very Good	Average	Fair	Poor
Seeing the 'main attractions'	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local excursions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3 WOULD YOU RECOMMEND THIS ADVENTURES ABROAD TOUR TO OTHERS?

Yes	No
<input type="radio"/>	<input type="radio"/>

PRE-DEPARTURE SERVICE

PLEASE RATE OUR PRE-DEPARTURE OFFICE SERVICE

	Excellent	Very Good	Average	Fair	Poor
Customer Service skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accuracy of the day-by-day itinerary	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accuracy of the pre-departure information package	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you receive your documents in a timely manner?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Yes	No	Details regarding booking your flights
Did you book your flights with Adventures Abroad? If so, please rate the service you received in booking those flights.	<input type="radio"/>	<input type="radio"/>	

Additional comments regarding office service:

EXCURSIONS & LOCAL GUIDES

COMMENT ON THE EXCURSIONS YOU ENJOYED ON THIS TOUR

COMMENT ON THOSE EXCURSIONS YOU WOULD PREFER TO SEE ELIMINATED OR IMPROVED

PLEASE RATE AND COMMENT ON THE SERVICES OF ANY LOCAL GUIDES

ACCOMMODATION, TRANSPORTATION & MEALS

DID THE EVENING MEAL PLAN MEET YOUR EXPECTATIONS?

PLEASE COMMENT ON THE TRANSPORTATION USED ON THIS TOUR

YOUR TOUR LEADER

PLEASE RATE YOUR TOUR LEADER ON THE FOLLOWING

	Excellent	Very Good	Average	Fair	Poor
Does he/she have the right personality for the job?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was he/she helpful during the tour?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How were his/her organizational skills?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What was his/her general and local knowledge like?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What was his/her attitude in general like?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What do you think of his/her presentation and attire?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rate his/her discussions with regard to depth, information, presentation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Yes	No	Details
We do not approve of clients being taken into shops by your Tour Leader or local guides. Please indicate whether you were taken into shops or pressured to buy goods. If so, please provide details.	<input type="radio"/>	<input type="radio"/>	

Additional comments regarding your Tour Leader:

FUTURE TRAVEL

MAY WE USE YOU AS A REFERENCE FOR THIS TOUR BY SUPPLYING YOUR NAME AND PHONE NUMBER TO INTERESTED CLIENTS? MAY WE USE YOUR COMMENTS ON THIS QUESTIONNAIRE IN OUR PRINTED LITERATURE OR WEBSITE?

	Yes	No
Reference	<input type="radio"/>	<input type="radio"/>
Quote	<input type="radio"/>	<input type="radio"/>

IF YOU WANT US TO SEND OUR CATALOGUE TO ANYONE, PLEASE PROVIDE THEIR NAME AND ADDRESS(ES)

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WHERE WOULD YOU LIKE TO TRAVEL NEXT? LIST DESTINATIONS AND WE'LL FORWARD ITINERARIES TO YOU

TO RECEIVE A CATALOGUE, PLEASE SELECT FROM BELOW

Travelogue

Family Holidays

PLEASE CLICK THE SUBMIT BUTTON TO SEND THE FORM RESULTS:

2148-20800 WESTMINSTER HIGHWAY
RICHMOND BC V6V 2W3
CANADA

1124 FIR AVENUE, #101
BLAINE WA 98230
USA

UNIT M, STANIFORTH WORKS
MAIN STREET
SHEFFIELD S12 4LB
ENGLAND